OLRS Communication

What? Microsoft Internet Explorer 6.0 Support Discontinued

Who? OLRS professional users

Why? Browser upgrade recommended

When? Distributed July 25, 2011

Message: NEOGOV announced that beginning October 1, 2011, Insight support for Microsoft Internet Explorer 6.0 will be discontinued. If you are still using IE 6 after October 1, you may have trouble using certain features in Insight.

This change is to give users the best experience using exceptional features. Currently, less than 5% of NEOGOV users are still using IE 6.0.

After the 2011 Summer Enhancement Release in August, NEOGOV will be supporting:

- Microsoft Internet Explorer, versions 7.0, 8.0, and 9.0
- Mozilla Firefox, versions 3.6 and 5.0

Job seekers will not be affected.

Additional Information – Advanced Filter: On Friday, July 29th NEOGOV will turn off the ability to add, edit and run the old advanced filter functionality on the evaluation steps. The old Advanced Filter section will only continue to appear in the exam plan if you have a filter in existence. You will still be able to view the filter criteria if needed and you will be able to delete old filters that you no longer want to appear.

On Saturday, August 13th NEOGOV will remove the old filter capability from the eligible list and we will remove the '(beta)' designation from the advanced filtering function. At that time, what currently appears at 'Advanced Filter (beta)' will be 'Advanced Filter.' Any filters previously created in the 'Advanced Filter (beta)' will still be available.

Questions? Contact:

DOP Service Center: (360) 664-6400 Email Contact: servicecenter@dop.wa.gov

Want to review past communications? Visit <u>OLRS Notices</u> on DOP's website.